



*A lay advocacy program of  
Crosier Village Ministries*

- Deepening lay ecclesial identity and spirituality, including acquaintance with the Church's Canon Law as it relates to the laity.
- Developing skills for discernment, communication, negotiation, conflict resolution, strategic thinking and resilience in serving.
- Engaging in a field project guided by mentors to design effective strategies for meeting personally experienced challenges in exercising Church responsibility.

**ekLAYsia** presents

## **NEGOTIATION: BEING AN INFORMED PERSUADER**



**Suzanne Buck**

Suzanne Buck, owner of Cards of Fountain Hills, is also an instructional professor at the University of Houston, where she has taught both undergraduate and graduate classes for the Valenti School of Communication, since 1998. Suzanne also serves as Program Coordinator, Graduate Academic Advisor, and Liaison between her department and distance education. She co-developed technical presentation labs, along with distance education format for fundamental speech, and business and professional communication courses. She is a contributing author to several communication textbooks, and just completed an interactive textbook with Great River Learning. She continues to present at local, national, and international conventions (2000-2019), where research and papers are peer reviewed before acceptance.

Suzanne also works as an associate with WPNT Communications, an international communication firm. <https://www.wpnt.com/>, which specializes in custom communication training programs for various corporations located around the world.

**Part 1: Friday, July 12, 2019**

**Part 2: Tuesday, July 23, 2019**

**6:30 pm – 9:00 pm**

**Crosier Village**

**717 E. Southern Ave.**

**Phoenix, AZ 85040**

*Join ekLAYsia participants for this dynamic discussion!  
Free will offerings are appreciated.*



CROSIER VILLAGE  
MINISTRIES